HARTSTOCHT PRIVACY POLICY

Statutory Disclosures (ECTA & LIQUORS ACT)

All in accordance with Section 43 of the Electronic Communications and Transactions Act (ECTA) and the National Liquor Act.

Our legal details are as follows:

- **Full Name:** Hartstocht (PTY) Ltd
- **Registration Number:** 2019/348123/07
- **Physical Address:** Hartstocht Estate, Elandskloof, R303, Citrusdal, 7340, South Africa.
- **Legal Representative:** Hendrien Vercueil
- **Website:** www.hartstocht.co.za
- **Contact Email:** winemaker@hartstocht.co.za
- **Liquor License Number:** WCP/045174
- **Age Restriction:** No alcohol is sold to persons under the age of 18

Privacy Policy

We are committed to protecting your privacy under the Protection of Personal Information Act (POPIA)

This policy describes how we collect, process and share your information as it applies to all our platforms and/or services. Our “Platforms” refer to any of our websites, mobile sites, mobile apps, social media platforms, emails and/or any other technology or service you may use to interact with us. Our “Services” refer to any products, goods, services or functionality offered, owned or operated by Hartstocht (PTY) Ltd or at any of our physical premises.

We will take reasonable steps to protect your personal information. We electronically collect, store and use personal information as indicated in this Privacy Policy. We are committed to comply with local and international data privacy legislation.

If you do not consent to this, please do not access or register on our Platform

Information we collect

We collect and receive information about you in the following ways:

1. Information you give us.
   This includes any information that you provide to us directly, whether in person or through our platforms, via phone, text messages, social media, fax and/or any other medium.
2. Information we collect and/or receive when you use our Platforms.
   We collect information when you use our Platforms and/or Services, or buy products from us by using cookies, web beacons and other technologies.
3. Information from third-party sources.
   We may receive additional information about you that is publicly available or that you have consented to being shared with us and combine that with the information we have collected or received about you in other ways. We may also receive information about you when you choose to connect with social networking services while using Platforms.

How we use the information we collect and receive

We collect, store and use the personal information in order to provide service, communicate with you, create a personal profile to make relevant recommendations regarding our services and platforms, prevent fraudulent use, process payments, handle complaints, to manage communication, customer profile and customer feedback.

How we share the information we collect and receive

We may share information with, affiliated companies, local agents, business partners, our attorneys and auditors. Furthermore to advertising providers, audience-measurement companies and social networking services, whom by the way also have there own privacy policies. All this to improve our Platforms and Services.

Your Choices:

You have various rights over how your personal information is processed and can exercise these rights at any time by sending an email to: info@hartstocht.co.za

Your rights are:

- To be provided with clear, transparent and easily understandable information about how we use your personal information.
- To access, correct or update your personal information at any time.

- To restrict the processing of your personal information
- To object to certain types of processing, including processing for direct marketing.
- To withdraw any consent given at all times.
- To lodge a complaint with the Information Regulator (IR@justice.gov.za) about how we use your personal information.
- To not be the subject to a decision which is based solely on automated processing and which produces legal or other significant effects on you.

Data Retention

Collected and or given personal information, not needed anymore for any purpose and we are not required by law to retain it, will be by all means, deleted, destroyed and/or permanently de-identified

Cookies

Our platforms use cookies. If you wish to reject them, you can configure your browser accordingly.

Google Analytics

When consent is provided while visiting our platforms, we may collect information, using Google Analytics Advertising Features.

However complying with our obligations, we like to ensure following:

We do not identify individual users or facilitate the merging of personally identifiable information with additional information collected via any Google advertising productor feature unless we have the prior affirmative consent for such identification or merging.

Our commitment to security

Although no one can guarantee the security of the information collected and received, we do employ a number of safeguards in tended to mitigate the risk of unauthorized access or disclosure of customer information by using up to date technology.

Please also be aware that our platforms links to and from websites, mobile applications or services of third parties, advertisers or affiliates. We are not

responsible for the practises of such other parties and therefore it is strongly recommended to carefully Studie the policies of such other parties.

International users

Hartstocht is based in and operates from the Republic of South Africa. Please note that any information we obtain, will be stored in accordance with South African privacy laws, regulations and standards. In using our platforms you consent to this collection, transfer, storage and processing of information according to these laws.

Changes to these privacy policy

From time-to-time the Hartstocht Privacy Policy may be update. These changes will be posted on this page and where needed, notified to you in the appropriate manner.

Contact

If there is a privacy concern, complaint and/or question about our Privacy Policy, please do not hesitate to contact us at: info@hartstocht.co.za